

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	24919309	@ad<"20020225" or @rlad<"20020225"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 11:12
S2	30032	customer adj (support service)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 11:13
S3	35951	"pattern recognition"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 11:15
S4	642	S2 and S3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 11:15
S5	314	S4 and (email or e-mail)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 11:15
S6	142	S5 and S1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 11:15
S7	5871	periodic\$4 with satisf\$6	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 12:49
S8	24919309	@ad<"20020225" or @rlad<"20020225"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 12:49
S9	3194	S7 and S8	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 12:49

S10	112	S9 and email	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 12:52
S11	263	S9 and (email or e-mail)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 12:52
S12	58	S11 and "705".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 12:52
S13	30032	customer adj (support service)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 12:56
S14	197	S13 with periodic\$4	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 12:56
S15	137	S14 and S8	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 12:58
S16	649	(follow adj up) with satisf\$6	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 13:05
S17	360	S16 and S8	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 13:05
S18	0	S16 with unresolved	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 13:05
S19	6	S17 and unresolved	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 13:05
S20	31	S17 and "705".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 13:07

S21	3813	"natural language processing"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 13:10
S22	113	S21 same (e-mail or email)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 13:12
S23	49	S22 and S8	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 13:12
S24	23	S23 and solution	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 13:13
S25	0	contact with customer with unresolved with problem	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 13:30
S26	624	contact with customer with problem	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 13:30
S27	326	S26 and S8	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 13:30
S28	10	S27 and "customer relationship management"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 13:31
S29	1573	(knowledge-based or "knowledge based") adj system	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 14:04
S30	12152	identif\$3 same problem same solution	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 14:05
S31	135	S29 and S30	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 14:05

S32	119	S31 and S8	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 14:06
S33	47	S32 and S13	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 14:07
S34	3	"20020087882"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 14:16
S35	2917	unresolved with problems	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 14:18
S36	30	S35 with customer	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 14:18
S37	16	S36 and S8	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT	OR	ON	2008/07/07 14:18

7/8/2008 1:55:07 PM

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